Instructions to access the restricted area of ICSA2019 web page and to recover the password

Access the restricted area

In ICSA2019 home page (www.icsa2019.com) access to the restricted area by clicking over 🔒 (top left) or over "**Access to Restricted Area**" (bottom left).

Please select **lost password**, enter the required data and save. The Email must be the full Email address to which this message has been sent.

* - Required field

After that you will immediately **receive an e-mail** with a <u>custom link</u>, allowing you to re-enter the site with a new password. Please click on the **<u>custom link</u>** or copy and paste it into your browser. When you visit that page, you will be asked to enter the new password. The password must be composed by a **minimum of 8 characters** and a maximum of **12 – you have to mix letters and numbers** and please avoid the use of special characters (&, %, <, ", etc.).

* - Required field

After save you will se the following confirmation:

> Your Password as been changed!

> You can now access our private area after logging in.